

VOIP

VOIP IS A MODERN TELEPHONE SERVICE USING THE IP PROTOCOL FOR VOICE TRANSMISSION

The voice connection is realized via an IP network using the SIP protocol, the end equipment is a VoIP gateway or an IP telephone that communicates via a Dial Telecom server. The **VOIP** service enables a modern way of telephoning with the ability to use advanced phone services for very reasonable prices. With the **VOIP** service, you will receive the telephone number of your choice from the range available from Dial Telecom or you can port the number from your current operator. The only condition for delivery of this service is that you have a quality Internet connection. The service is provided in 2 alternatives, which differ from one another in the extent of provided services and guarantees.



Who is the VOIP service designed for?

The VOIP service is designed for business clients, end users, as well as for providers of telecommunication and internet services who want to offer the service to its end customers.

The BASIC alternative

- designed for customers who do not have connectivity from Dial Telecom; this service is not guaranteed

BASIC includes:

- assignment of required number of telephone numbers and provision of routing of incoming as well as outgoing calls
- configuration of customer's account and its SIP accounts on the VoIP server and in the related systems
- generation and verification of the functionality of the user name and password which are used for the end equipment to login to the VoIP server
- on-line statistics of outgoing telephone calls
- the virtual exchange service for business clients

The STANDARD alternative

- designed for customers who have connectivity with the corresponding parameters from Dial Telecom; this alternative is fully guaranteed

STANDARD includes:

- assignment of required number of telephone numbers and provision of routing of incoming and outgoing calls
- configuration of customer's account and its SIP accounts on the VoIP server and in the related systems
- generation and verification of the functionality of the user name and password which are used for the end equipment to login to the VoIP server
- on-line statistics of outgoing calls
- the virtual exchange service for business clients
- non-stop monitoring of the provided services
- configuration of the end equipment to provide the services (only from the list of tested and guaranteed equipment)
- setting the corresponding quality for transmission of voice on the data connection of Dial Telecom

Benefits of the VOIP service

- savings on telecommunication fees
- cost avoidance for double infrastructure (there is no need to build a separate cableway for the telephone network)
- VOIP with the Virtual Exchange service enables free calls among all branches of a business client with speed dial without any investment in a branch exchange
- 24/7 monitoring

The VOIP service is a professional solution of voice services with many advanced telephone functionalities.

Advanced telephone functionalities

(the corresponding type of phone is necessary in order to use some of the functions)

- automatic operator – welcoming announcement and IVR functionality
- call forwarding
- call transfer
- three-way calling
- hunt groups – option of parallel sequence as well as random ringing
- call handover in group
- call park/call pick-up
- call return
- call restrictions
- call waiting
- caller ID
- caller ID on call waiting
- on-hold consultation
- message waiting audible/visual
- multiple call appearances
- music on-hold

Voice mail system functionalities

- voice mail with the option of sending messages to electronic mail (unified messaging)
- fax mail with the option of sending a message to mail (fax to mail)

Virtual exchange functionalities

- free calls among all phones included in the virtual exchange
- each phone is assigned a nine-digit national number and a shorter three-digit number, which can be called using a star (e.g. *123) - internal dial plan (Intercom Dialing)

Administration functionalities

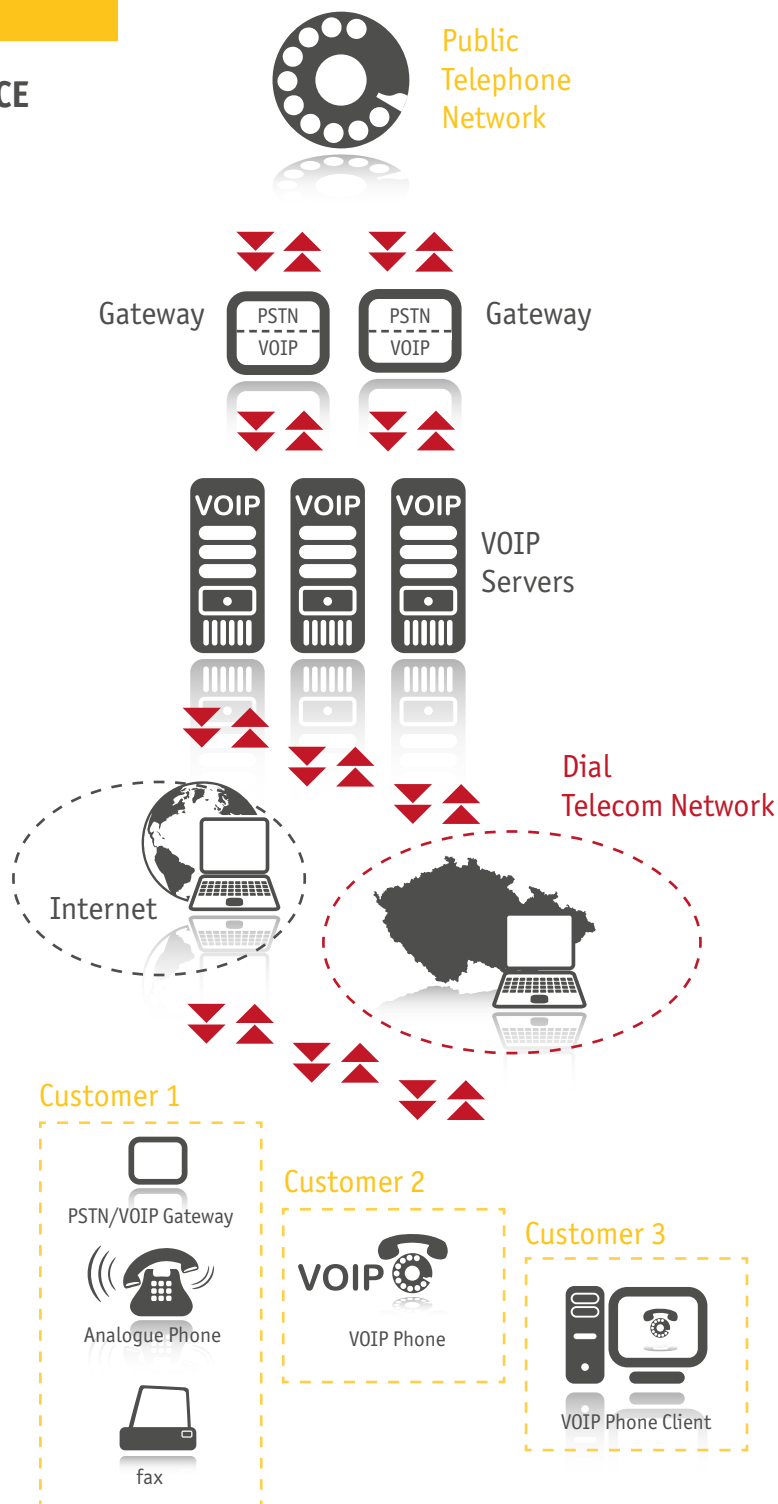
- web interface of an end user
- viewing or downloading of the CDR records (statistics of outgoing calls, including prices based on the customer's rate plan). The records are available instantly upon finishing a call.
- changes to telephone services parameters (e.g. activating and canceling call forwarding)
- web interface of a business client
- CDR records (calls) statistics by individual SIP account of a customer, including the prices based on the customer's rate plan
- CDR records statistics summary from all accounts of a customer, including the prices based on the customer's rate

Limitations

This service cannot be used to realize data connections that modulate digital data to the analog signal (e.g. connections made over modem, fax, payment terminals, etc.) This service is not suitable for critical applications, such as elevator, EZS and EPS communicators.

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LAYOUT OF THE SERVICE



www.dialtelecom.cz

Dial Telecom, a.s., Corso Karlín
Křížkova 36a/237, 186 00 Prague 8
Czech republic
tel.: +420 226 204 111
fax: +420 226 204 197
e-mail: info@dialtelecom.cz
sales@dialtelecom.cz

 **Dial Telecom**
Simply Connect.

Administration interface

Portabilling100 - New installation - Mozilla Firefox

https://pbs.dialtelecom.cz:8444/index.html

Portabilling100 -- new installation

Klientské rozhraní

Objekty

Demoklient: DEMO Žrdřálov Podzakazník 1, Stav účtu: 281.53000 CZK, Status:

Odběratel

Jméno: Brčola Žrdřálov
 Adresa: U Brčolůvých 20, Žrdřálov, Žrdřálovo Království
 E-mail: brcola.zrdralov@zbrdrpoln.cz

Vlastnosti

Limit Simultaneous Calls:
 Call Parking:
 Nezobrazovat CLI:

Phone Lines

Number	Stav účtu, CZK	Status
420226204610	8.18000	
420226204611	834.82000	
420226204612	65.24000	
420226204615	2.72000	
420226204618	0.00000	⚠

Recent Calls

Účet	Od	Do	Datum	Čas	Duration	Cost, CZK
420226204612	420226204611	420724631226	2009-07-17	16:33:57	1:25	5.180000
420226204612	420226204611	420246000461	2009-06-22	13:21:52	2:00	1.360000
420226204610	420226204611	420226204615	2009-06-18	14:25:43	0:12	0.000000
420226204610	420226204611	420226204615	2009-06-18	14:25:09	0:07	0.000000
420226204610	420226204611	420226204615	2009-06-18	14:19:39	0:23	0.000000
420226204615	420226204611	420226204610	2009-06-18	14:18:23	0:43	0.000000
420226204610	420226204611	420226204145	2009-06-18	14:17:33	2:00	1.360000
420226204611	420226204611	420226204613	2009-06-15	14:35:30	0:04	0.000000
420226204611	420226204611	420226204613	2009-06-15	14:33:17	0:17	0.000000
420226204611	420226204611	420226204613	2009-06-15	14:00:16	0:05	0.000000

Hřívoto

pbs.dialtelecom.cz:8444

Portabilling100 - New installation - Mozilla Firefox

https://pbs.dialtelecom.cz:8444/cdr_browser.html

Portabilling100 -- new installation

Your xDR History

Zavřít Download xDRs Objekty

Klient: DEMO Žrdřálov Podzakazník 1

Od: 2009-06-01 00:00:00
 Do: 2009-08-01 00:00:00
 Celkové transakce: 32

Credits/Refunds: 0.00000 CZK
 Payments: 0.00000 CZK
 Subscriptions Charged: 0.00000 CZK
 Taxes: 0.00000 CZK
 Services Charged: 57.50000 CZK
Celkem: 57.50000 CZK

Show Totals Dr Services

Voice Calls

Účet	Od	Do	Země	Popis	Date/Time	Účtený čas, minsec	Amount, CZK
420226204612	420226204611	420724631226	CZECH REPUBLIC	Česká republika mobil	2009-07-17 16:33:57	1:25	5.180000
420226204612	420226204611	420246000461	CZECH REPUBLIC	Prague	2009-06-22 13:21:52	2:00	1.360000
420226204610	420226204611	420226204615	VOICEONNET		2009-06-18 14:25:43	0:12	0.000000
420226204610	420226204611	420226204615	VOICEONNET		2009-06-18 14:25:09	0:07	0.000000
420226204610	420226204611	420226204615	VOICEONNET		2009-06-18 14:19:39	0:23	0.000000
420226204615	420226204611	420226204610	VOICEONNET		2009-06-18 14:18:23	0:43	0.000000
420226204610	420226204611	420226204145	CZECH REPUBLIC	Prague	2009-06-18 14:17:33	2:00	1.360000
420226204611	420226204611	420226204613	VOICEONNET		2009-06-15 14:35:30	0:04	0.000000
420226204611	420226204611	420226204613	VOICEONNET		2009-06-15 14:33:17	0:17	0.000000
420226204611	420226204611	420226204613	VOICEONNET		2009-06-15 14:00:16	0:05	0.000000
420226204611	420226204611	420226204145	CZECH REPUBLIC	Prague	2009-06-15 12:58:45	2:00	1.360000
420226204611	420226204611	420226204145	CZECH REPUBLIC	Prague	2009-06-15 12:25:36	2:00	1.360000
420226204611	420226204611	420226204613	VOICEONNET		2009-06-15 12:22:51	0:03	0.000000
420226204611	420226204611	420226204612	VOICEONNET		2009-06-15 12:21:09	0:04	0.000000

Hřívoto

pbs.dialtelecom.cz:8444