

Operating Regulations of the Collocation Center of the Company DIAL TELECOM, a.s.

Operated at the following address: Thámova 7b, 186 00 Praha 8, Czech Republic

1. Object of the Operating Regulations:

1.1. The Operating Regulations of the Collocation Center of Dial Telecom, a. s. (hereinafter only “Operating Regulations”) specify the conditions for the movement of persons on the premises of the Collocation Center (hereinafter only the “Center”) of the Company Dial Telecom (hereinafter only the “Provider”).

1.2. The service is provided by the Company Dial Telecom, a.s., with a seat at: Křížkova 36a/237, 186 00 Praha 8 - Karlín, IČ (ID No.): 281 75 492, DIČ (Tax ID No.): CZ28175492, entered in the Business Register of the Prague Municipal Court, Section B, Insert No. 12529.

2. Definition of Basic Concepts:

- Authorized person: a person authorized to perform legal acts on behalf of a Contracting Party.
- Empowered person: a person empowered to represent a Contracting Party in the matter of the Contract implementation.
- Subscriber: for the purposes of these Operating Instructions, every physical or legal person who concluded a Contract with the Provider on the provision of telecommunication Services and the Product Specification of the Server Housing service.
- Certified person: for the purposes of these Operating Instructions, every person appointed by the Subscriber who is included in the List of Certified Persons.
- The Subscriber and the Provider undertake that all the information and data concerning the other Contracting Party or Certified persons which they will obtain in connection with its performance, will be processed and used by them only pursuant to generally binding legal regulations (particularly the Act No. 127/2005 Coll., on Electronic Communications, the Act No. 480/2004 Coll., on Certain Information Society Services, the Act No. 101/2000 Coll., on the Protection of Personal Data and Amendment to Some Related Acts, the Act No. 133/2000 Coll., on the Register of Population and Birth Numbers and Amendment to Some Related Acts), the General Conditions or an agreement between the Contracting Parties.
- The Subscriber has the obligation to secure the Certified persons’ written approval with the processing of identification data given by the Authorized person to the Provider for the purpose of identification of Certified persons included in the List of Certified Persons, and to hand the agreement together with this List over to the Provider.

3. Rules for the Certification of Persons

3.1. The List of Certified Persons (hereinafter only the “List”) contains the names and numbers of identity cards (or passports) of persons authorized by the Subscriber to access the Subscriber’s Technical equipment. The Subscriber’s Authorized person is responsible for updating this List.

3.2. In case that it is necessary to ensure the access to a person not included in the List, the Subscriber’s Authorized person will send an Application for an extra access to the Center Premises giving the name and identification card number (or the pass port number) of the respective person. Upon request of the Subscriber’s Authorized person, this person can be added to the List permanently.

3.3. A person not mentioned in the List will not be allowed to access the Center premises.

3.4. The Subscriber has the obligation to acquaint all the persons included in the List with these Operating Regulations. The Subscriber is responsible for the activity, behavior and damage caused by the certified persons in the Center.

4. Access to the Collocation Center

4.1. The Collocation Center is accessible to Certified persons 24 hours a day, 7 days a week.

4.2. A Certified person will report himself/herself at the number 226 204 400 or 724 631 225 *at least 1 hour before the requested entry.*

4.3. After the arrival at the address of Thámova 7b, the person's identity will be checked. If the person passes the appropriate authorization, his/her access will be permitted. If it is necessary to unlock and lock up technologies, this will be done by a staff member of the Supervision Center based on a telephone call by the Authorized person before the arrival to and departure from the Center.

4.4. On the Center premises, where the technical equipment is located, the certified person can only perform the activities for which he/she is authorized by the Contract.

4.5. In case that the Subscriber wants to carry its technical equipment away, the Subscriber shall report this fact *at least 1 working day before actually carrying the equipment away* at the number 226 204 400 or 724 631 225. An employee of the Supervision Center will make sure that an acceptance protocol is drawn up.

4.6. The Subscriber can carry its Technical equipment away from the Center only when the Subscriber has settled up all its obligations to the Provider.

4.7. It is strictly prohibited to leave on the Center premises any other material or equipment than that defined in the Product Specification and the handover protocol. If some material not listed in the Protocol is found, it will be immediately removed at the Subscriber's expenses.

4.8. According to the Contract, the Customer has the right to a remote reset of its equipment at a telephone request after an appropriate authorization. If the server control element are not sufficiently accessible, the reset will not be made.

5. Network Security

5.1. On its servers in shared segments, the Subscriber can use only the IP address space allocated by the Provider's staff members. It is not admissible to use other IP addresses, other network masks, or private IP ranges. All changes on the Ethernet segment are recorded and archived. A breach of this rule will result in the deactivation of the respective port at the Provider's switch.

5.2. The Provider is authorized to immediately disconnect a server whose performance poses a danger to the Provider's infrastructure (in particular, zero tolerance is applied to DoS attacks), which sends out spam or a server attempting to compromise the others.

5.3. It is not permitted to active a DHCP server _i IPv6 RA in shared segments.

6. Handling Power Supply and Interconnections

6.1. The Subscriber is authorized to connect a device to power supply (48V or 230V) only with the Provider's approval, and to a marked inlet.

6.2. Inlets to individual devices are protected with circuit breakers placed in the distribution frame – the Subscriber can only handle the circuit breaker allocated to the Subscriber.

6.3. The Subscriber may not connect any temporary devices (e.g. measuring instruments, laptops, monitors) to the backup power supply system; wall sockets are reserved for the connection of these devices.

6.4. The Subscriber is not authorized to make any cable interconnections in the framework of the Collocation Center without the prior express approval by the Provider.

7. Final Provisions

7.1. Upon entering the Collocation Center of the Company Dial Telecom, the Certified person is bound by these Operating Regulations.

7.2. These Operating Regulations come into force and effect as of 1 April 2010.